We heal and inspire the human spirit.

To: Medi-Cal Providers

From: IEHP – Pharmaceutical Services

Date: November 5, 2026

Subject: **Medi-Cal Enrollment Required for Prescribers**

State statute and federal regulations require providers who prescribe for Medi-Cal members to be enrolled with Medi-Cal using their individual (Type 1) National Provider Identifier (NPI).

The Department of Health Care Services (DHCS) will enforce this requirement soon, and more specific information will be released once it becomes available.

Once enforcement begins, prescriptions and prior authorization (PA) requests submitted by non-enrolled providers will not be processed by Medi-Cal Rx due to being identified as a non-enrolled prescriber.

What Do You Need to Do?

If you have any providers in your practice who are not enrolled in Medi-Cal and are seeing Medi-Cal patients, please ensure they enroll in Medi-Cal immediately.

Failure of prescribers to enroll in Medi-Cal may disrupt member care, leading to pharmacy claim and PA request denials due to prescriber non-enrollment. We are requesting that you enroll in Medi-Cal immediately.

Please review the enclosed flyer for enrollment information, including linked resources.

Sincerely,

IEHP Pharmaceutical Services

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices

Medi-Cal

IMMEDIATE ACTION REQUIRED: Enroll as a Medi-Cal Provider

In alignment with state statute and federal regulations, Medi-Cal will only reimburse prescriptions submitted by prescribers (such as doctors, nurse practitioners, or physician assistants), as well as pharmacists initiating prescriptions under their own scope of practice authority, enrolled as a Medi-Cal provider. Enforcement of this requirement will begin soon, and more specific information will be released once available.

To mitigate potential disruptions in Medi-Cal member care and avoid claim denials once enforcement begins, prescribers are required to complete Medi-Cal enrollment with their individual (Type 1) National Provider Identifier (NPI) as soon as possible. Your early action is critical. Complete the following steps to complete your Medi-Cal enrollment today.

Immediate Next Steps

Confirm your enrollment as a Medi-Cal provider via the *Enrolled Providers* list (https://data.chhs.ca.gov/dataset/profile-of-enrolled-medi-cal-fee-for-service-ffs-providers/resource/d652b210-ec3d-4a92-b7e0-e55c3dcbc7dc). Once on the page, scroll down to the search field on the right and enter your individual NPI to verify your enrollment status. If enrolled, no further action is required.

If Not Enrolled as a Medi-Cal provider, submit an application using PAVE:

1. Navigate to the PAVE Portal (https://pave.dhcs.ca.gov/sso/register.do) and create a profile.
2. Once you have created a profile, select **Application**.
3. Fill out the application and ensure all required documentation is attached.
    - » **Applications can take up to 90-180 days to be processed. Incomplete or inaccurate application information can delay processing time.**

For more detailed instructions about how to enroll, review the following resources:

- Review the Ordering, Referring, Prescribing (ORP) Enrollment slide deck (https://www.dhcs.ca.gov/provgovpart/Documents/Ordering-Referring-Prescribing-ORP-Enrollment.pdf).
- For enrollment questions, navigate to the Provider Inquiry form (https://cadhcs.workflowcloud.com/forms/e1371923-fe0f-4a4a-b79a-ee5c61cc59e4) to submit requests for assistance to DHCS' PED.
- Email the Medi-Cal Rx Education & Outreach team at MediCalRxEducationOutreach@primetherapeutics.com for additional questions.